

POPULATION HEALTH ANALYTICS

An Overview of the Main Applications and Use Cases for the Johns Hopkins ACG System

Alan Thompson MSc







Objective

 To provide an overview of the main use cases for ACG System in the UK and to signpost you to where participants can access more information

Agenda

- Reminder of content of first 4 webinars and how to access recordings
- Main applications & use cases with examples of insights & benefits
- Future webinars
- Q&A





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Webinar Recordings Can Be Found Here



MAIN APPLICATIONS & USES





POPULATION HEALTH PROFILING

- **KEY NEEDS OF ICSs & PCNs**
- To ensure services are delivered in a fair and equitable way
- To undertake Population Health Analytics (PHA) on whole population to support Population Health Management (PHM)
- To understand different segments of the population and key drivers of cost in those segments
- To match commissioned services to most suitable patients
- To ensure services are provided in the right location
- To identify gaps in care
- To design new models of care based on PHA
- To undertake casemix-adjusted performance assessment
- To move towards casemix-adjusted allocation of resources

THE JHHC APPROACH TO PHM



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Access Video Recording of Dr Sherry Discussing PHM Here



- Segmentation is an analytical technique to help understand how disease and morbidity are distributed within a population
- It can identify sub-segments of a population who share similar needs and will benefit from the same type of intervention or treatment
- The resulting segmentation analysis can inform the design of care management programmes
- See recording of our 3rd webinar for more information

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SEGMENTATION

High	Frailty	11 Frailty	Adults aged 65 and older with evidence of <u>2 or more frailty concepts</u>		
Î	High Complexity; Multi-Morbidity	10 Multi-Morbidity, High Complexity	Multi-morbidity with <u>high complexity</u> (major and unstable chronic conditions)		
	Dominant Chronic	09 Dominant Major Chronic Condition	<u>Somatic condition with high impact on health</u> , without treatment the condition is progressive and unstable over time		
		08 Dominant Psychiatric/Behavioral Condition	Psychiatric condition with high impact on health, without treatment the condition is progressive and unstable over time		
	Decement	07 Pregnancy, High Complexity	Pregnancy with or without delivery among women with high morbidity burden		
	Pregnancy	06 Pregnancy, Low Complexity	Pregnancy with or without delivery among women with low morbidity burden		
	Moderate Needs	05 Multi-Morbidity, Medium Complexity	Multi-morbidity with moderate complexity conditions		
		04 Multi-Morbidity, Low Complexity	Multi-morbidity with low complexity conditions		
	Healthy	03 Low Need Adult	Adults aged 18 and older with acute morbidity and no more than one low complexity condition		
		02 Low Need Child	Children aged 0 to 17 with <u>acute morbidity</u> and no more than one low complexity condition		
Low		01 Non-User	Individuals who have <u>no diagnosis</u>		

Ded	11 Frailty					
Red	10 Multi-Morbidity, High Complexity					
	09 Dominant Major Chronic Condition					
Amban	08 Dominant Psychiatric/Behavioral Condition					
Amber	07 Pregnancy, High Complexity					
	06 Pregnancy, Low Complexity					
	05 Multi-Morbidity, Medium Complexity					
	04 Multi-Morbidity, Low Complexity					
Green	03 Low Need Adult					
	02 Low Need Child					
	01 Non-User					

- Frimley ICS now use PNGs as their 'clinical currency' for categorising people by complexity
- People in the 'Red' category are automatically referred to their virtual ward programme as over 90% fit the criteria for admission
- Same RAG rating used to identify patients already in A&E who should be contacted by GPs and offered support in primary care
- See Dr Bharan Kumar's presentation about the work <u>here</u>

- Risk stratification differs from segmentation in that it identifies people at high risk of a certain event or high health care costs
- Can stratify within PNGs

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Can stratify within disease groups

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STRATIFICATION



	No of Patients	% of Patients	Average of Inpatient Emergency Activity	Average of Inpatient Elective Activity	Average of OP First Attendance Activity	Average of GP Visit Count	Average of Total Cost	Average of Pharmacy Cost	Average of Distinct Drug Count
All Patients with Diabetes	12224	100%	0.3	0.4	1.0	17	3231	547	13
Diabetes Only	1546	13%	0.1	0.2	0.4	10	1090	178	7
Diabetes + 1 other CC	2386	20%	0.1	0.2	0.6	13	1488	304	9
Diabetes + 2 other CC	2296	19%	0.1	0.2	0.7	15	1875	386	11
Diabetes + 3 other CC	1921	16%	0.2	0.3	0.8	17	2510	548	13
Diabetes + 4 other CC	1329	11%	0.3	0.4	1.1	19	3579	723	15
Diabetes + 5 other CC	924	8%	0.4	0.5	1.5	23	4712	805	18
Diabetes + 6 other CC	618	5%	0.7	0.8	1.7	24	5822	1007	19
Diabetes + 7 other CC	410	3%	0.8	1.0	2.0	27	7056	968	20
Diabetes + 8 or more other CC	794	6%	2.0	2.1	2.5	32	12003	1287	25



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 Not all patients with diabetes are the same! Patients with diabetes require different care pathways depending other factors such as the complexity of their overall morbidity burden, whether one of these is a mental health condition and their social care needs

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- STRATIFICATION
- Risk stratification differs from segmentation in that it identifies people at high risk of a certain event or high health care costs
- Can stratify within PNGs

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- Can stratify within disease groups
- In Leicestershire, they now stratifying people with learning disabilities for their annual review - targeting most complex patients. Webinar #9 will provide more details of the work
- Another example is stratifying by potential care coordination issues a smaller cohort where impact of an intervention is likely to be higher

- **KEY INSIGHTS FROM RECENT PHA WORK**
- I. The need for healthcare varies a small percentage of people consume a large amount of resource

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- 2. Multimorbidity is the norm it is more common for people to have multiple chronic conditions that to have just one
- 3. Not all patients with a particular disease are the same multimorbidity affects cost and resource use
- 4. Multimorbidity is not distributed evenly across a population and case-mix varies quite significantly between GP practices
- 5. Multimorbidity more than age is a key driver of cost, activity and future risk and multimorbidity occurs across the whole adult age range
- 6. The high risk/high-cost group is not homogeneous there's not as much overlap between different risk groups as you may think
- 7. Casemix-adjusted comparisons reveal new opportunities not seen when traditional comparisons are used



CASE FINDING



- CASE FINDING OBJECTIVES
- Population health profiling helps identify:
 - Segments of population who require intervention
 - Potential gaps in care

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- People where the *impact* of the intervention may be more significant

Case finding helps:

- Identify right patients for right services
- Which people to prioritise
- Where these patients are located

Two sides of the same coin!



- Matching the right patients to the right care management programmes
- 2. Identifying & addressing polypharmacy

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- Effectively managing multimorbidity <u>Slough Complex Care</u> <u>Management Programme</u> or webinar #7
- 4. Optimising use of GPs and primary care services
- 5. Supporting palliative and end-of-life care webinar #6

See <u>Seven Quick Wins</u> for more details of these and other ideas



PERFORMANCE ASSESSMENT

MORBIDITY IS NOT DISTRIBUTED EVENLY



Resource Utilisation Band Distribution Across GP Practices

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■ Healthy & Non Users ■ Low ■ Moderate ■ High ■ Very High

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Resource Utilisation Band Distribution Across GP Practices

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TRADITIONAL BENCHMARKING APPROACH



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Casemix Adjustment in Leicester

The Challenge

The city of Leicester, England has been using the Johns Hopkins ACG System since 2012 to help them to understand the health of their population.

Over the last couple of years, the team at Leicester have been trying to understand the variation in the use of secondary care services from their primary care providers' populations, but it was difficult using traditional analytical techniques. They were finding that parameters - such as total secondary care cost, rates of attendance at the emergency department (ED) and emergency admissions (unplanned hospitalizations) – could be explained to a certain extent when combined with known variables such as variations in age/sex distribution or degrees of multiple deprivation. But because they were unable to quantify these variations, much remained inexplicable.

This information gap was leading to misplaced initiatives, wasted time and miscommunications between providers and commissioners (payers). For this reason, the team decided to use a casemix adjustment approach to get to the bottom of the issue.

The Solution

The team decided to use data from the ACG System to casemix adjust their primary care provider activity and cost data.

By considering the full range of diagnoses and their widely variable combinations, as well as age and sex, the ACG System enabled the team at Leicester to unpick the variability, making sense of data that previously defied explanation. This analysis allows a much more nuanced view of their provider costs than merely taking an average (£302 in the chart to the right).



The new approach now provides data relating to the expected level of cost per patient and the observed or actual level of cost. This allows for exploration of why observed cost varies between providers with similar expected cost, having removed age, sex and casemix as possible explanations.



- Casemix-adjustment of primary care cost & activity data
- Led to a richer understanding of variation in cost and activity rates

"The casemix adjustment work has contributed to improved feedback that the Leicester team gives to their providers on their activity rates".

Dr David Shepherd

Full case study can be found <u>here</u>

- **EVALUATING OUTCOMES**
- ACG System segments people who are similar in expected resource use (ACGs) and who share similar clinical characteristics (PNGs)
- This provides the building block for evaluating benefits and effectiveness of specific interventions or new models of care using techniques such as
 - Matched cohort analysis
 - Propensity score matching

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 Not planning to talk about these in this webinar series but we can run an ad-hoc session if there is demand



RESOURCE ALLOCATION



CASE-MIX ADJUSTED FINANCIAL ALLOCATION



Growth in Use of ACG System to Support Allocation of Primary Care Funding

In Sweden primary health care resources are allocated based on a combination of a care needs index (based on socio-economic factors) and morbidity burden as measured by the ACG System.

Case Study Found Here

Iceland have adopted a similar approach. Chile are planning to do something similar. Benefits include:

- Rewarding doctors or organisations that care for sicker patient populations.
- Deterring doctors from selectively attracting healthier patients.
- Supporting organisations wishing to specialise in treating people with higher-than-average illness burden.

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Will feature in a future webinar

Case Study Found Here

- Leicester, Leicestershire and Rutland (LLR) ICS have created a new funding model for primary care that more closely aligns with population need.
- The new funding model was introduced in the summer of 2021 and since then, it has helped address many of the issues related to inequity in health outcomes that existed using the old funding formula

Component	Description	% of Total
Core funding component	• A fixed sum based on essential functions and fixed costs, common to all practices	41.3%
Needs-based funding component	 A variable sum based on patients' needs using a case mix adjusted methodology (driven by the ACG System). This element is the largest part of this component of the funding model A further adjustment for patient turnover A further adjustment for communications issues 	52.9%
Deprivation component	• Based on practice level Index of Multiple Deprivation (IMD) derived from postal code areas or registered patients	5.9%



Ref	Day	Date	Time	Торіс	Speaker(s)
6	Wednesday	17 May 2023	13.00 - 13.45	Improving end-of-life care in Dorset	Janine Ord, Head of Population Health Management for Dorset ICS
7	Wednesday	07 June 2023	13.00 - 13.45	The "Planning for Integrated Care in General Practice (PIC GP)" project in Leicester, Leicestershire & Rutland ICS	Mark Pierce, Head of Population Health Management, LLR ICB
8	Wednesday	21 June 2023	13.00 - 13.45	To be confirmed	
9	Wednesday	05 July 2023	14.00 - 14.45	Improving Care for People with Learning Disabilities in Leicestershire	Kate Allardyce, BI Delivery Lead, NHS Midlands and Lancashire CSU
10	Wednesday	19 July 2023	13.00 - 13.45	To be confirmed	



Thank You

Questions?

HopkinsACG.org JohnsHopkinsSolutions.com

